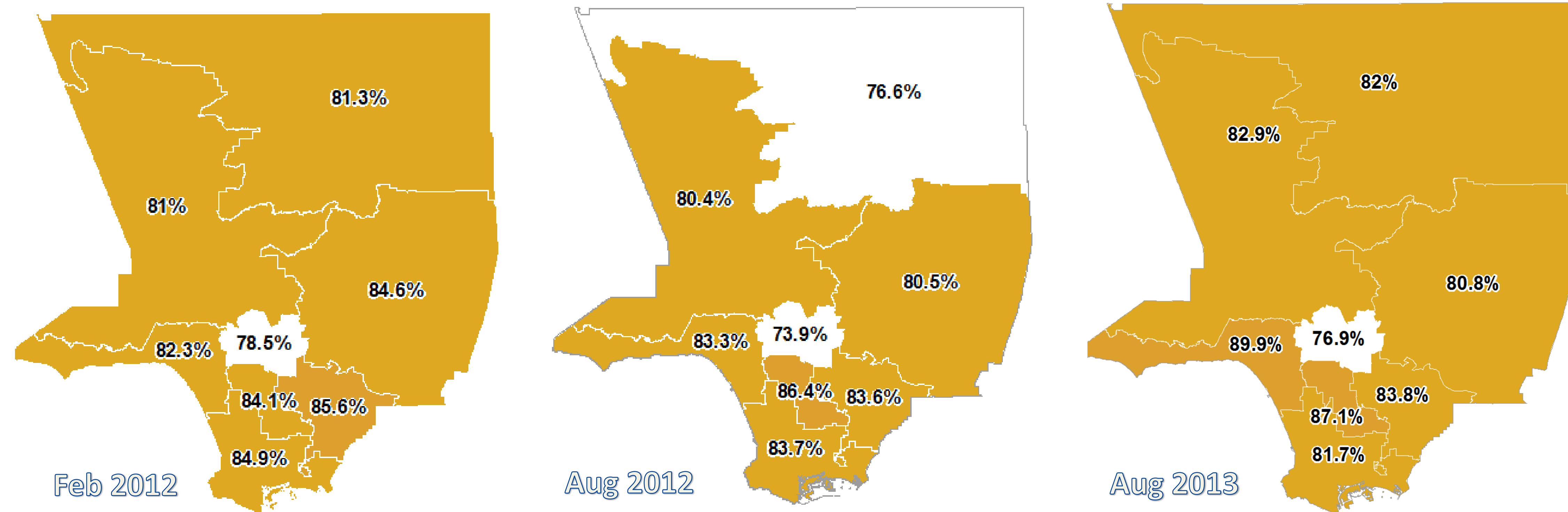
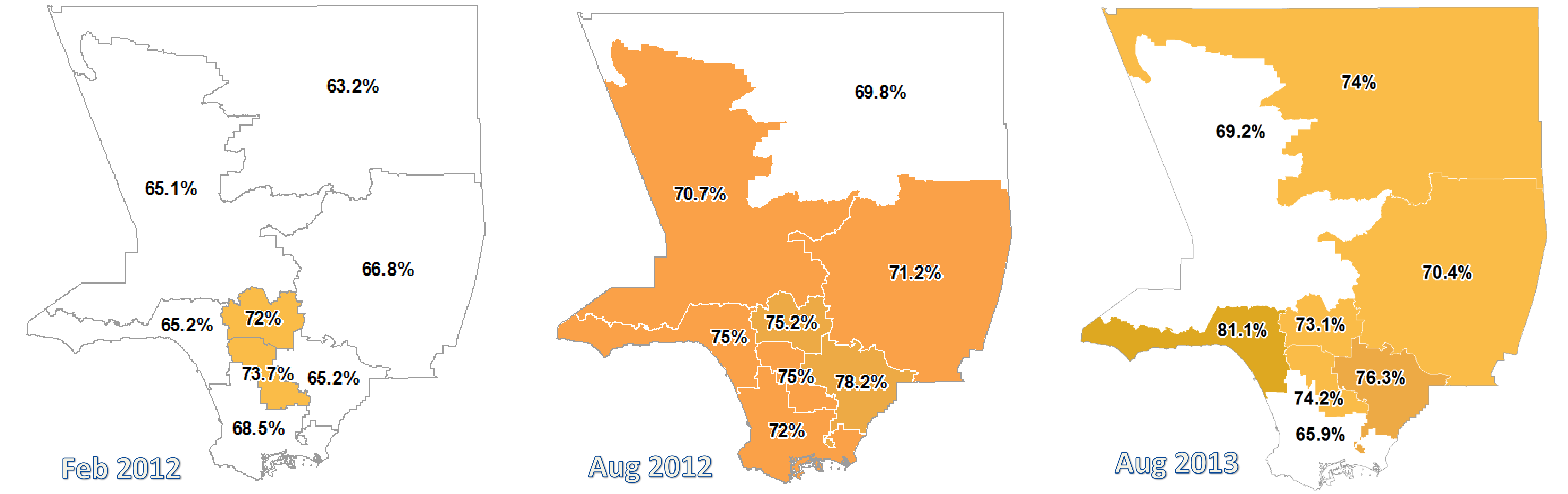


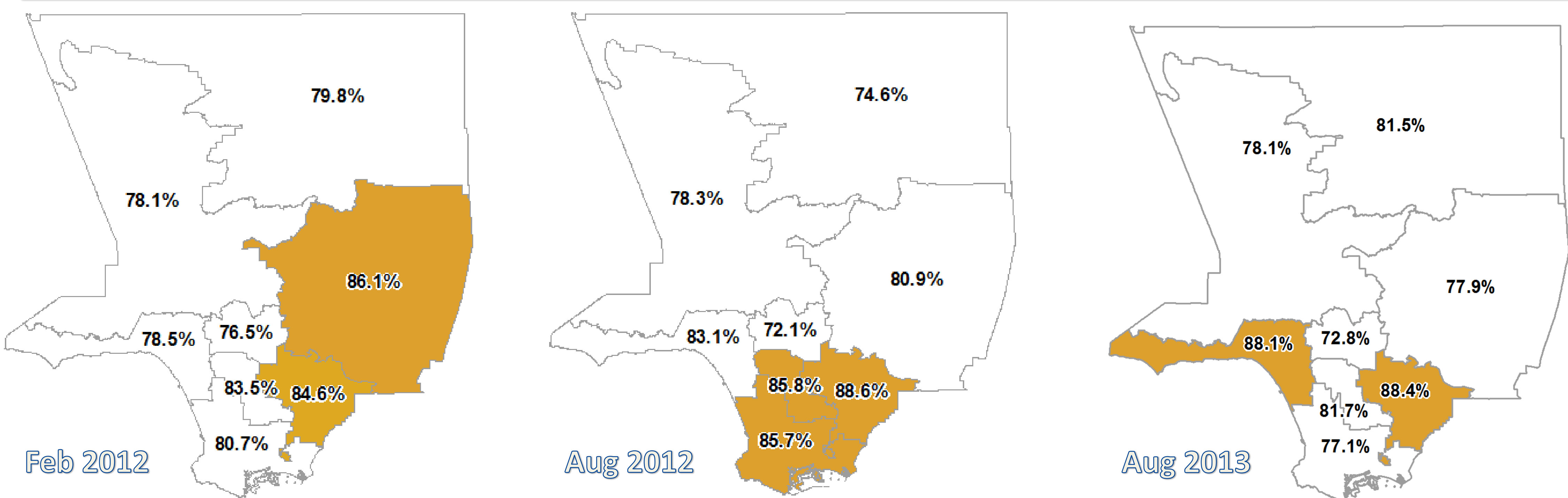
## I felt I had someone to talk to when I was troubled (outcome target = 80%)



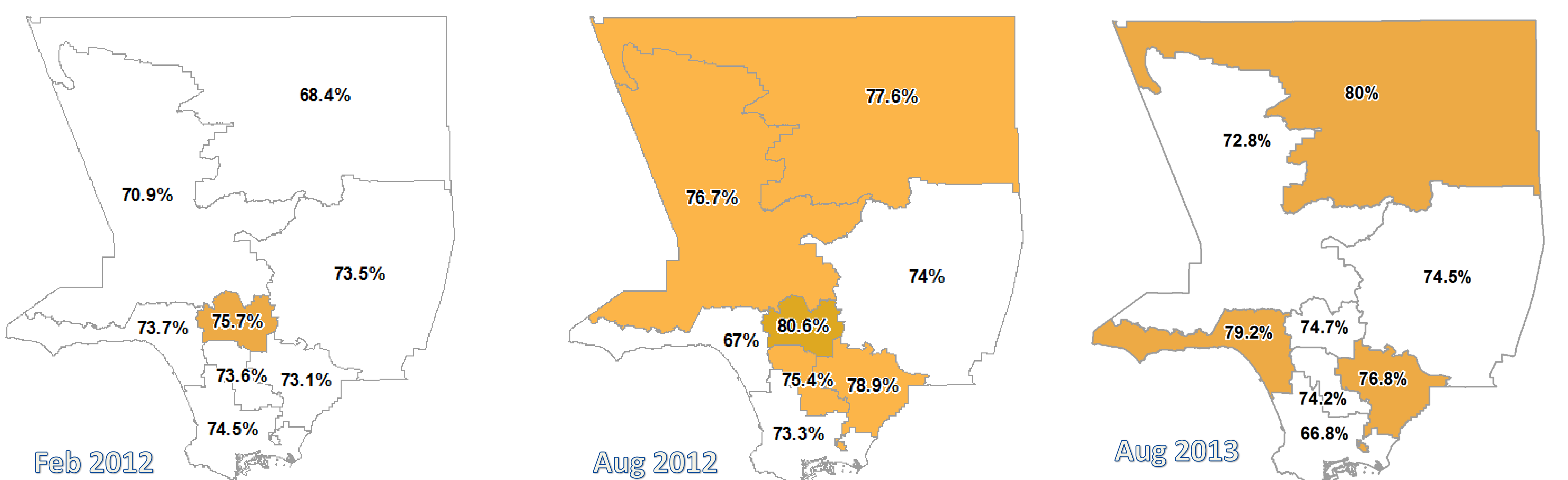
## I get along better with family members (outcome target = 70%)



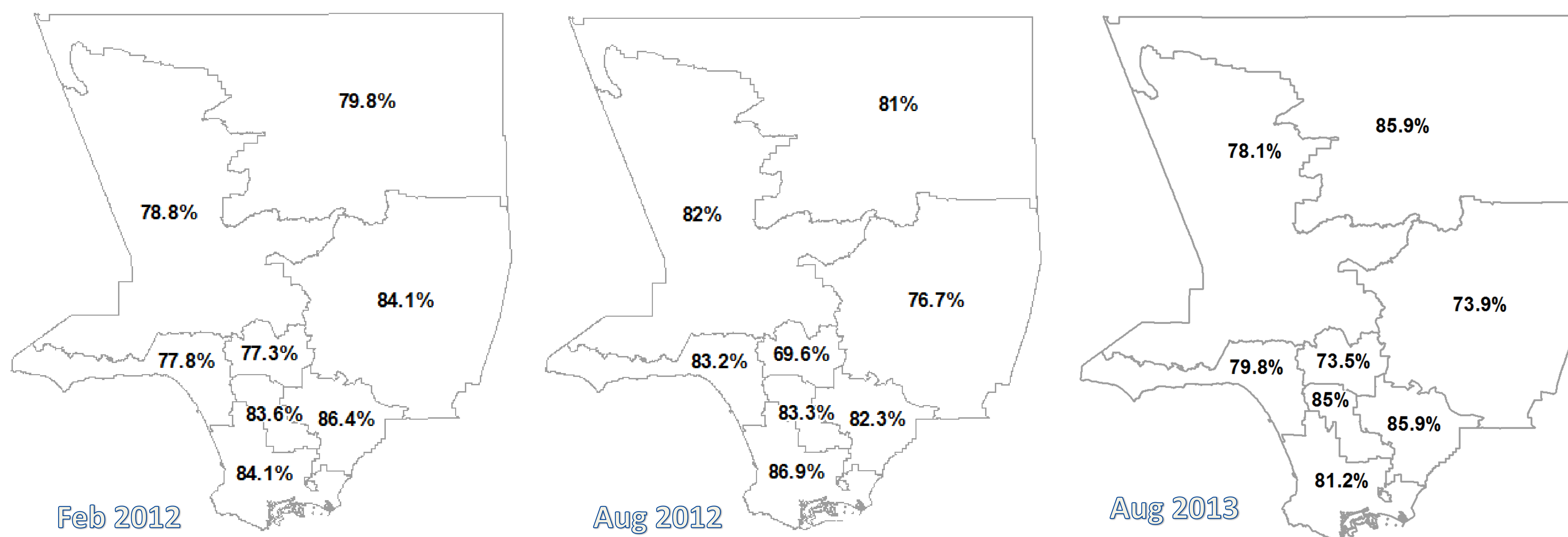
## The location of services was convenient for me (outcome target = 84%)



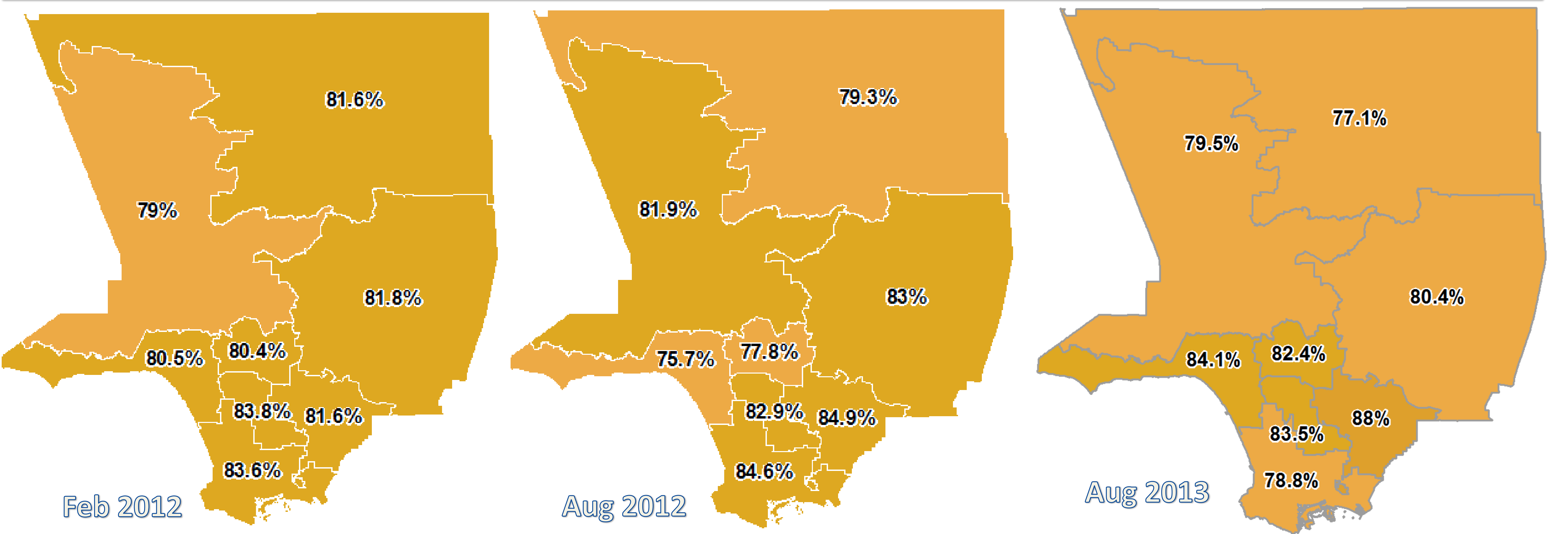
## I do better in school and/or at work (outcome target = 75%)



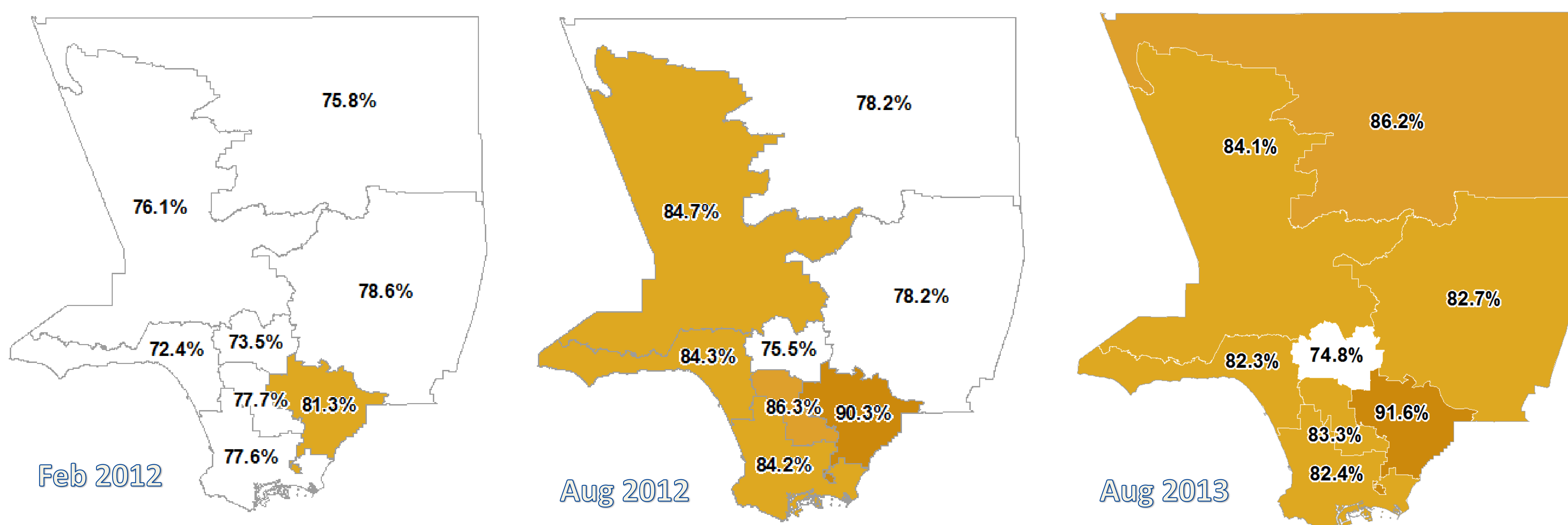
## Services are available at times that were convenient for me (outcome target = 87%)



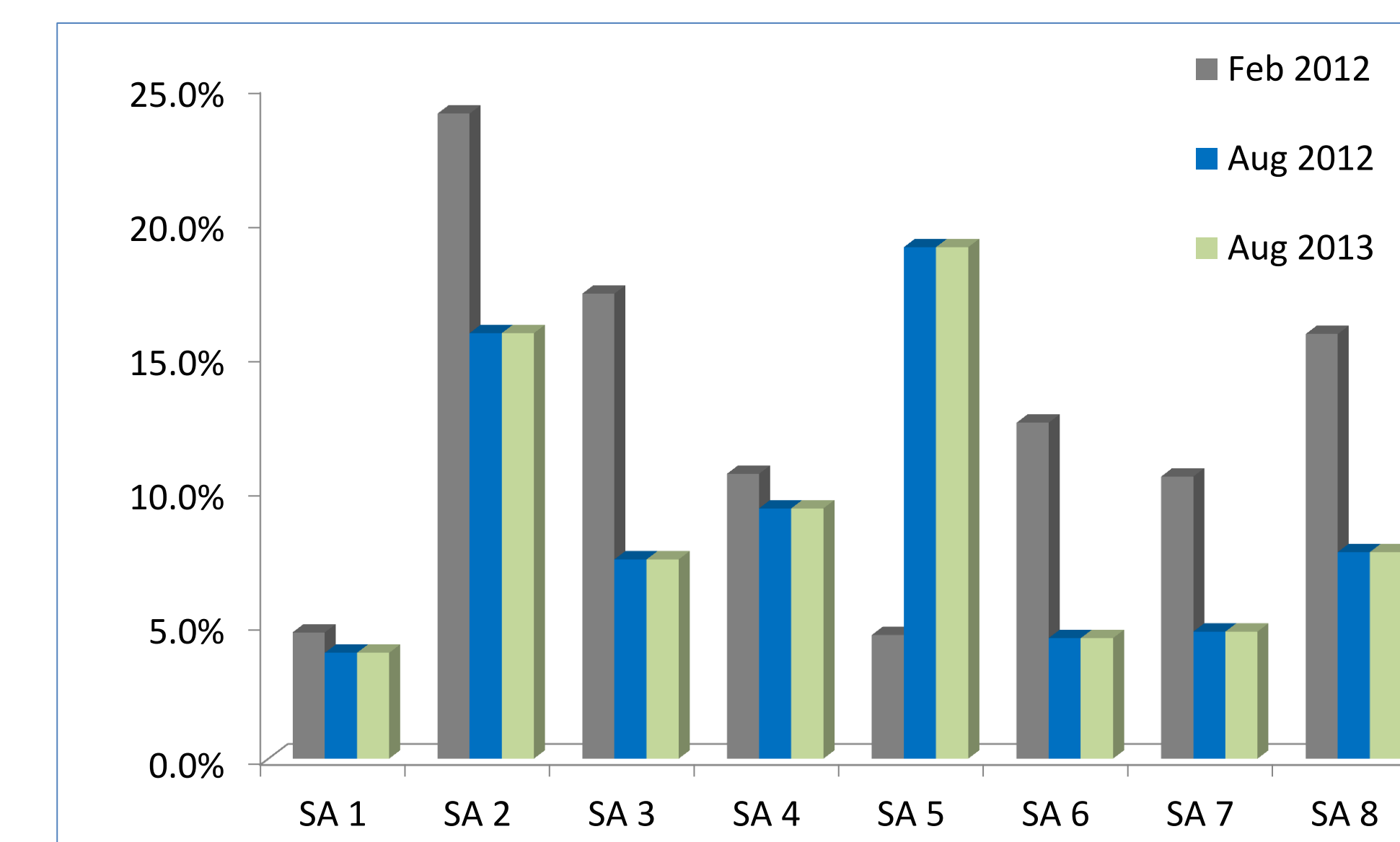
## In crisis, I would have the support I need from family and friends (outcome target = 70%)



## Staff were sensitive to my culture/ethnic background (outcome target = 80%)



## Response Rate Chart



## Response Rate

SA	Feb 2012	Aug 2012	Aug 2013
SA 1	4.7%	3.9%	3.94%
SA 2	24.0%	15.8%	15.83%
SA 3	17.3%	7.4%	7.41%
SA 4	10.6%	9.3%	9.31%
SA 5	4.6%	19.0%	19.03%
SA 6	12.5%	4.5%	4.49%
SA 7	10.5%	4.7%	4.73%
SA 8	15.8%	7.7%	7.69%

## Legend

